

BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 2010-146-WS - ORDER NO. 2013-606

AUGUST 29, 2013

IN RE: Petition of the Office of Regulatory Staff for) ORDER GRANTING
Commission to Order a Rule to Show Cause) MOTION TO WITHDRAW
as to Why Carolina Water Service,) WITH PREJUDICE
Incorporated Should Not Be Found in)
Violation of Commission Regulations and)
for Issuance of Order to Provide Adequate)
and Proper Service)

This matter comes before the Public Service Commission of South Carolina (“Commission”) on the motion of the Office of Regulatory Staff (“ORS”) to withdraw the above-captioned Petition with prejudice. Because the parties have reached an agreement under which Carolina Water Service, Inc. (“CWS” or “the utility”) will implement certain performance metrics associated with billing accuracy and call center operations and provide quarterly performance reports documenting its performance to the ORS, which, in turn, will provide the reports to the Commission, we grant the requested relief and permit the ORS to withdraw its Petition.

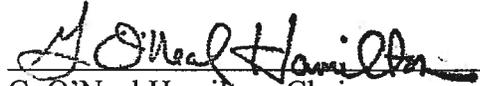
The ORS commenced this docket by way of filing its Petition on or about April 13, 2010. The Petition alleged, *inter alia*, that the respondent utility had violated various Commission regulations by failing to render timely and accurate billing, imposing improper late payment charges, improperly terminating service, and failing to follow the rate schedule authorized by the Commission. Following the submission of prefiled

testimony by the parties, CWS and ORS requested suspension of the remaining deadlines and continuance of the hearing.

On or about July 8, 2013, the ORS filed its letter requesting leave to withdraw its Petition. We find that the agreement between ORS and CWS is just and reasonable and consistent with the public interest, and we therefore grant the ORS's motion for leave to withdraw.

This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:


G. O'Neal Hamilton, Chairman

ATTEST:



Nikiya Hall, Vice Chairman

(SEAL)